

NORTH YORKSHIRE COUNTY COUNCIL**SCRUTINY OF HEALTH COMMITTEE****11 April 2014****Healthcare Developments in the Craven Area – An Update from the Airedale,
Wharfedale and Craven Clinical Commissioning Group****Purpose of Report**

1. The purpose of this report is to provide an opportunity for the Scrutiny of Health Committee to be updated on healthcare developments taking place in the Craven area.

Introduction

2. Clinical Commissioning Groups took over the bulk of the commissioning responsibilities of primary care trusts from April 2013. A key role for all CCGs is to ensure that clinical people like GPs and nurses are more involved in deciding what services should be provided for local people.
3. The NHS Airedale, Wharfedale and Craven CCG (AWCCCG) is made up of 17 GP practices. It's Prospectus for 2013/14 is attached as APPENDIX 1.
4. Dr Colin Renwick, (Chairman, AWCCCG) will be attending the meeting to summarise the work and priorities of the AWCCCG, including topics such as:
 - Demographic issues, including the increase in the number of patients with long term conditions;
 - Current models of hospital care – the type of services patients can expect at Airedale Hospital and at other centres such as Leeds General Infirmary;
 - Modernisation of healthcare, including integration of health and social care;
 - Developments in urgent care – covering NHS 111, A&E, GP walk-in centres, GP out of hours services etc;
 - Developments in Mental Health and Learning Disability services;
 - Improving ambulance response times.
5. Dr Renwick will also report on how CCG's priorities fit in with the North Yorkshire Health and Wellbeing Strategy.

Recommendation

6. That Members provide comment/advice to Dr Renwick on the AWCCCG's priorities and on healthcare developments across the Craven area in general.

**Bryon Hunter
Scrutiny Team Leader
County Hall
NORTHALLERTON**

31 March 2014

Background Documents: None

Prospectus 2013/14



**Working together
to improve your
local healthcare**

Foreword – Dr Phil Pue, Chief Clinical Officer

The aim of this prospectus is to introduce Airedale, Wharfedale and Craven CCG – your Clinical Commissioning Group – to you, its patients. We hope that the information we have included helps you to understand who we are, why we exist and how we aim to deliver the best healthcare services for you.



We are responsible for buying healthcare services for the people of Airedale, Wharfedale and Craven. We are made up of 17 member GP practices that look after the health needs of 156,000 people and we have a budget of £182 million.

CCGs are very different from any of their predecessors. They are made up of local GP practices which, through their constitution, establish a governing body to oversee the way they carry out their responsibilities. This means that local doctors – who have a good understanding about their patients – are in charge of buying and designing the services used by local people.



Our vision

To be a leading CCG through successful integration and transformation of health and social care, the introduction of innovative, improved clinical pathways, sound financial management and by being a model employer and developing future clinical leaders.

Mission

NHS Airedale, Wharfedale and Craven Clinical Commissioning Group (AWC CCG) will provide clinically-led, innovative commissioning of efficient and effective health care informed by patients, carers and clinicians.

This will be achieved through close working relationships with relevant health, social care and voluntary organisations.

Resources will be utilised responsibly, efficiently and collaboratively to ensure high quality, integrated health and social care for all.

Our values

The values that lie at the heart of our CCG are excellent patient experience; better health; and wise use of money.

Dr Phil Pue

Chief Clinical Officer

**Patients are
at the centre of
everything we do**

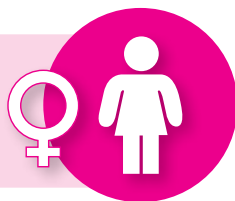
The communities we serve

We serve a population of 156,000 people in a large geographical area stretching from Oakworth and Keighley in the south to Settle in the north. The population is growing at a rate of 1% annually and Airedale, Wharfedale and Craven also has an ageing population with resultant higher demand for health and social care services.



**Life expectancy
78.3 for males**

**Life expectancy
82.3 for females**



- 9.2% of the population aged 75+ versus national average of 7.5%
- Approximately two thirds of the population live in the Bradford authority boundary and one third in the North Yorkshire authority boundary



Which healthcare services are we responsible for buying?

Our GPs are in the driving seat, and working with their patients, this provides a great opportunity for clinical leaders, together with health and social care partners, to improve quality and achieve better outcomes for patients.

The health services AWC CCG will buy include:

- Community health services.
- Maternity services.
- Planned hospital care (operations, scans etc)
- Rehabilitation services.
- Urgent and emergency care, including A&E, ambulances and out-of-hours services.
- Continuing healthcare (a package of care provided outside hospital, arranged and funded by the NHS, for people with ongoing healthcare needs).

Public Health responsibilities (services include: sexual health, school nurses, weight management, drug and alcohol support, stop smoking, emergency planning and accident prevention) have now transferred to Bradford Council and North Yorkshire County Council.

NHS England, another new NHS organisation, is now responsible for buying primary medical services (GPs, dentists, opticians and pharmacies), high security psychiatric services, health services for prisoners, specialised services, some public health services and some health services for the armed forces.

What are the challenges ahead for Airedale, Wharfedale and Craven CCG?

Our role is to commission high quality health services for the people of Airedale, Wharfedale and Craven. We want to ensure that healthcare is available for anyone who needs it and help people to maintain a healthy lifestyle. We also want to address health inequalities locally and have worked in partnership with our health and wellbeing boards in Bradford and North Yorkshire in developing our strategic priorities to focus on these inequalities.

Our major health issues are:

Cardiovascular disease (CVD) (diseases of the heart and circulation): This is a leading cause of death and the second most significant cause of premature death.

Respiratory disease (conditions affecting the lungs and airways): In our area, rates for premature death from respiratory disease are higher among men than women and the gap may be widening.

Cancer: This is the leading cause of premature death and the second most significant cause of all deaths in our area.

People drinking hazardously and harmfully: The impact of this is being seen in the increasing number of people attending A&E and being admitted to hospital.

Mental health: Psychological therapies and dementia are our main focus areas in mental health.

How do we aim to tackle those challenges?

Our priorities for 2013/14

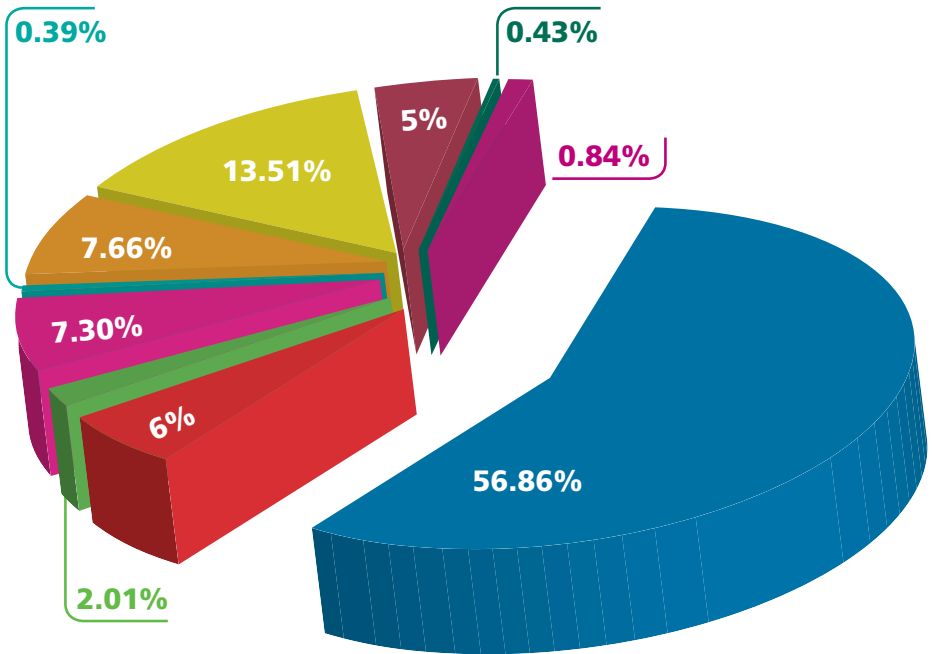
- Transforming how we deliver integrated care services. We aim to support people with long term conditions, for example heart disease, COPD and diabetes through a new care model including making use of telemedicine and telehealth in both patients homes and in care homes.
- Improve the health of people with long term conditions by supporting them to manage their conditions in their own communities, improving their quality of life and improving health outcomes.
- Partnership working, including with patients and the public to ensure high quality and safe services.
- Getting people with mental health problems into recovery as soon as possible.
- Ensuring people who are at the end of their life, die in the place of their choice.
- Transforming urgent care provision which includes the roll out of NHS 111.



How much money will we spend on healthcare?

Our annual budget

- Our budget for 2013-14 is £182 million. That's equivalent to £1,166 per person in the Airedale, Wharfedale and Craven area.
- The administrative budget is separate and is valued at £3.7m, approximately 2% of the overall budget.
- The majority of our spending is on secondary care (hospital services such as scans and operations) and community care (services such as district nurses and health visitors).

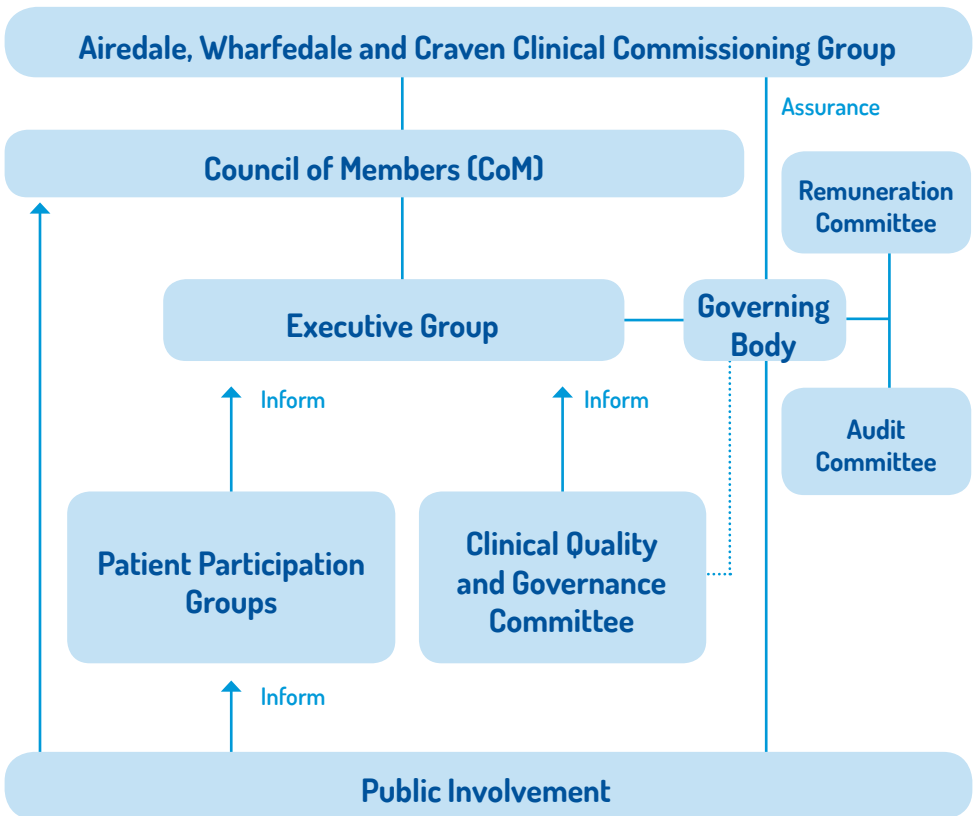


- Acute
- Continuing Healthcare
- Running Costs
- Community Services
- Voluntary Sector Services
- Mental Health Services
- Primary Care Prescribing
- Other
- Primary Care Enhanced Services
- Urgent Care

Our structure

The purpose of our CCG is to clinically lead the commissioning of health and care services for the residents of Airedale, Wharfedale and Craven and we are a membership organisation made up of 17 GP practices. This is delivered by our Executive Group and assured via our Governing Body. Elected GPs from our practices are members of the Executive Group along with senior staff who are responsible for the day to day running of the CCG.

The governing body includes GPs, a hospital consultant, a nurse, two lay members, a chief financial officer and the chief clinical officer. NHS Airedale, Wharfedale and Craven CCG, has its headquarters at Millennium Business Park in Steeton.



Which other organisations do we work with?

To provide the people of Airedale, Wharfedale and Craven with access to the best health and social care, we buy services from a wide variety of providers. For example we buy:

- Services for patients from Airedale Hospital Foundation Trust, Bradford Teaching Hospitals Foundation Trust, the independent sector, and Bradford District Care Trust. We also work collaboratively with Bradford Metropolitan District Council and North Yorkshire County Council in their role as providers of social care for the local population.
- Services from voluntary and community sector organisations. They provide locally focused projects aimed at improving people's health and wellbeing, for example, by promoting awareness, prevention and healthy living.



- Support services from the West and South Yorkshire and Bassetlaw Commissioning Support Unit (CSU) and the North Yorkshire Commissioning Support Unit. The services that the CSU provide enable the CCG to carry out their functions, and include expertise in areas such as business intelligence, information technology, communications and workforce development.
- Joint services in which the three CCGs in Bradford and Airedale work together with other organisations. These are the Yorkshire Ambulance Service and out of hours services; specialised care such as cardiac, cancer, treatment for severe burns and plastic surgery; and NHS England, the body responsible for providing support to, and assurance on, CCGs.

As well as buying health services we work with other partners to help us achieve our objectives. Health and Wellbeing Boards bring together key decision makers to set a clear direction for the commissioning of healthcare, social care and public health, and to drive the integration of services across communities. CCG representatives are members of the North Yorkshire and Bradford Health and Wellbeing Boards.

Healthwatch, is a key partner in helping us to plan services. It is the new independent public watchdog that works with people and organisations to make positive change happen in health and social care services in the district. In Airedale, Wharfedale and Craven there are two local Healthwatch bodies that have taken on the work of the Local Involvement Networks (LINKs) using the knowledge and expertise of existing LINKs. Healthwatch will build on the work previously done by LINK, and under the Health and Social Care Act 2012 has been granted additional powers and functions. Healthwatch has the following responsibilities:

- Act as a signposting and information service to the local population.
- Engage with the local population and ensure their views are used to influence commissioning decisions.
- Have the power to enter and view health and social care services across the district.

Some of the work we are undertaking

Use of new technologies

We have commissioned a new innovative service from Airedale Hospital which provides 'virtual' rapid specialist opinion to patients in care homes (residential homes and nursing homes) and in their own homes. This means that through live on screen video link a consultant from the hospital can review a patient and provide care or advice, without the need for frail patients to be taken to hospital. We aim to expand this service with a particular focus on patients with heart problems and breathing difficulties.

A similar approach is being taken for patients who are nearing the end of their life and wish to remain in their own homes rather than be admitted to hospital. Equipment is installed in patients' homes so that they, and their carers, can access specialist advice from clinicians without the need to go into hospital.

People drinking hazardously and harmfully

We have invested in services to reduce the incidence of harm from alcohol in adults and young people who are dependent on alcohol, which leads to significant health problems, including mental health issues and social isolation, particularly in later life. The support workers carry out their work in Airedale Hospital, Project 6, GP practices and the client's own home, to reduce dependency and rehabilitate clients.

Mental Health

It is thought that 50% of people who attend their GP surgery have an underlying mental health problem. We will continue to invest in psychological therapies to ensure that people receive a responsive service to their needs.

Together with Airedale Hospital, Bradford District Care Trust, and both local authorities in Bradford and North Yorkshire, we intend to further develop and expand our services for patients suffering from dementia, together with the support for their carers.

Integration of Health and Social Care

Our vision is to ensure people receive the right care, in the right place the first time, with joined up services which enable people to regain and keep their optimal health, well-being and independence.

We are working together so that people get the help that they need at the right time and in the best place for them. Health and social care professionals are working collaboratively to ensure people have one point of contact to talk to about their needs. This should mean that people will not have to repeatedly give the same information to different people and receive the right care to meet their needs first time so they don't need to go to hospital as much.

We have also invested money to enable more patients to be supported and rehabilitated at home through support from the health and social care teams.

As part of the integration of health and social care, pathways of care for patients are being reviewed and developed. The means that where it is safe and benefits the patient, services are being provided in the community, in people's home or in a clinical setting as an alternative to being admitted to hospital. Examples of this are the investigation and support for people with deep vein thrombosis, and those with cellulitis.

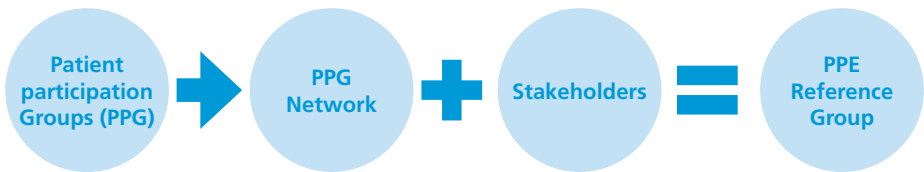
Asthma Pathway improvement for children and young people

A key health economy priority is to improve asthma pathways for children and young people to ensure that they are clear and concise for patients and health professionals. We aim to improve the management plans for this condition to provide support, advice and assurance wherever the child or young person may be; whether at home, school or in a social environment such as scouts or guides. These changes to the way the condition is managed will ensure the condition does not define the child, but provides support to help them maintain a full and active life.

Engaging with patients and the public

Patients are at the centre of everything we do. We have established a patient and public engagement reference group (PPERG) chaired by our lay member. The purpose of the group is to engage with patients and the public to consult on our plans and make suggestions for improving services. The Group comprises representatives of the voluntary and community sector with specific interests in health.

Each member practice has a patient participation group which registered patients can join and this informs the work of the PPERG.



We hold our governing body meetings in public and people are encouraged to attend our meetings to see how we conduct our business. We rotate these meetings to improve accessibility across our area and details of the dates of future meetings are published on our website www.airedalewharfedalecravenccg.nhs.uk/category/governing-body-meeting-2013



List of member practices

Addingham Medical Centre

151a Main Street, Addingham
Ilkley, LS29 0LZ
01943 830367

Cross Hills Health Centre

Holme Lane, Cross Hills
West Yorkshire, BD20 7LG
01535 631813

Dyneley House Surgery

Newmarket Street
Skipton, BD23 2HZ
01756 799811

Farfield Group Practice

St Andrew's Surgeries, West Lane,
Keighley, BD21 2LD
01535 607333

Fisher Medical Centre

Millfields, Coach Street
Skipton, BD23 1EU
01756 799 622

Grange Park Surgery

Grange Road, Burley-in-Wharfedale
Ilkley, LS29 7HG
01943 862108

Grassington Medical Centre

9 Station Road, Grassington, BD23 5LS
01756 752313

Haworth Medical Practice

Heathcliffe Mews, Haworth
Keighley, BD22 8DH
01535 642255

Holycroft Surgery

The Health Centre, Oakworth Road
Keighley, BD21 1SA
01535 602010

Ilkley Moor Medical Practice

The Health Centre, Springs Lane
Ilkley, LS29 8TH
01943 604999

Ilkley & Wharfedale Medical Practice

Springs Medical Centre,
Springs Lane
Ilkley, LS29 8TQ
01943 604455

Kilmeny Surgery

50 Ashbourne Road, Ingrow
Keighley, BD21 1LA
01535 606415

Ling House Medical Centre

49 Scott Street, Keighley, BD21 2JH
01535 605747

North Street Surgery

151 North Street,
Keighley, BD21 3AU
01535 607444

Oakworth Health Centre

3 Lidget Mill, Oakworth
Keighley, BD22 7HY
01535 643306

Silsden Health Centre

Elliott Street, Silsden
Keighley, BD20 0DG
01535 652447

Townhead Surgery

Townhead, Settle, BD24 9JA
01729 822611

Talk to us

Patients also have an opportunity to feedback views about services via our website: www.airedalewharfedalecravenccg.nhs.uk.

The Patient Advice and Liaison Service, known as PALS, has been introduced to ensure that the NHS listens to patients, their relatives, carers and friends, and answers their questions and resolves their concerns as quickly as possible.

PALS also helps the NHS to improve services by listening to what matters to patients and their loved ones and making changes, when appropriate. You can contact PALS on **0800 0525 270** or WestYorksPALS@nhs.net.

Airedale, Wharfedale and Craven Clinical Commissioning Group

Millennium Business Park, Station Road, Steeton, Keighley, BD20 6RB

Please contact us via our website.

We understand the importance of listening to and acting on what our patients say

To keep up to date with the latest news follow us on



Twitter @NHSAWCCCG

www.airedalewharfedalecravenccg.nhs.uk